Committed and engaging minister bringing exceptional management skills and expertise in leadership. Gifted in engagement and guidance of developing professionals with passion about fostering development and success for committed teams.

Work History

2014-10 -Current

Director of Pastoral Care

Methodist Health System, Dallas, TX

- Lead team of 35 chaplains in providing spiritual support to entire healthcare system.
- Identified key opportunities for growth and improvement.
- Created systematized approach to spiritual care within a healthcare setting.
- Developed and implemented spiritual activity tracking mechanisms to capture and analyze data.
- Consulted with different healthcare disciplines to offer important spiritual health support to patients, families and staff.
- Assisted patients with adjusting to hospital procedures and helped each thrive in highly structured settings.
- Enhanced successful patient outcomes by helping each participate in spiritual care activities alone or in groups.
- Promoted health and wellness in patients by providing caring spiritual and emotional support and encouragement.
- Updated patient medical records with current information about vitals, behaviors and other data relevant to spiritual care treatment planning.
- Completed entries in log books, charts and care plans to document accurately and report patient progress.
- Worked to improve and enhance patient lives through effective and compassionate care.
- Monitored progress and documented any patient health status changes, keeping healthcare team updated.

Elias H. Lopez

Contact

Address

2726 Kingswood Blvd. Grand Prairie, TX, 75052

Phone

(972) 971-8447

E-mail

eliashlopez@yahoo.com

Skills

Networking

Very Good

Data collection and analysis

Very Good

Strategies and goals

Very Good

Strategic Planning

Very Good

Verbal and written communication

Very Good

Leadership education

Very Good

Group and individual instruction

- Developed rapport to create safe and trusting environment for care.
- Quickly identified problematic changes in patient behavior and progress by closely monitoring patients and keeping detailed records.
- Assisted staff members during emergency situations while maintaining professionalism and observational skills.
- Identifying areas of improvement and developing process improvement strategies.

2013 -10 -Current

Director

Instituto Biblico Dallas, Distrito Dallas Oeste, TX

- Developed and instituted bible institute in accordance with USAMEH guidelines.
- Design and implementation of curricula that is aligned with USAMEH educational requirements.
- Networking and budling professional relationships with diverse communities of faith.
- Oversee administration and management of all educational ministry, including operations and budget.
- Developed, implemented and continually monitor new student recruitment strategies.
- Monitor the progress of new and existing teaching methods.
- Supervising faculty and vetting prospective teachers.
- Designed and led leader development workshops for community churches.
- As part of the faculty, teach select courses based on faculty rotations.

2012-01 -Current

Pastor

Iglesia De Dios Filadelfia, Grand Prairie, TX

- Oversaw administration and management of all areas of ministry.
- Provided spiritual care through visitation, counseling and prayer.
- Provided spiritual and administrative leadership to church, including managing daily operations, developing and administering annual budget,



Languages

Spanish

- delivering compassionate pastoral care to community.
- Led programs such as worship, study, fellowship and service opportunities.
- Worked with stewardship to promote responsible biblical stewardship.
- Identified, trained and supervised lay leaders for education, youth, pastoral care, and older adult ministry programs.
- Planned and conducted worship services, wrote sermons and worked with key church leaders to carry out church mission.
- Officiated special services such as weddings, funerals, baptisms and nursing home services.
- Coordinated and spearheaded programs to increase church members' service throughout community.
- Led expansion project, successfully purchasing church facilities.
- Resolved conflicts and negotiated mutually beneficial agreements between parties.
- Developed team communications and information for lay leader meetings.

2012-06 - Manager of Pastoral Care and Bereavement

Always Better Care Hospice, Sherman, TX

- Developed and implemented processes to meet and offer support to all newly admitted families in inpatient areas.
- Recruited community chaplains, spiritual counselors and spiritual care volunteers to adequately meet patient, family and caregiver needs.
- Facilitated post-death bereavement process for families, including referrals to variety of educational and support groups, individual counseling and crisis response resources.
- Resolved crisis and emotional issues through empathy, support, prayer and scripture.
- Collaborated with administration team to develop and implement plans for increasing patient satisfaction.

- Supplied spiritual care for diverse religious needs of patients, family and staff such as grief and bereavement support.
- Communicated with interdisciplinary healthcare team to obtain pertinent information regarding patient's condition, family dynamics and health care teams' understanding of need for spiritual care.
- Counseled and provided care to patients with lifethreatening illnesses to help families respond effectively to approaching death of loved one.
- Navigated electronic medical record to document patient and family interactions.
- Officiated special services such as funerals, baptisms and nursing home services.
- Provided spiritual care through visitation, counseling and prayer.

2000-02 *-*2005-06

Vice President of Operations

Retail Program Managers, Orange, CA

- Applied excellent problem-solving, process development and strategic implementation skills to lead and support all areas of operations.
- Increased company profits through performance optimization strategies and efficiency improvements.
- Managed cross-functional collaboration to drive team engagement and keep members on course to achieve demanding company targets.
- Applied performance data to evaluate and improve operations, target current business conditions and forecast needs.
- Established and administered annual budget with effective controls to prevent overages, minimize burn rate and support sustainability objectives.
- Built and strengthened relationships across functional leadership areas to keep revenue development and operational plans interconnected and effective.
- Established clear management goals and devised systems to track results for effective decision making.
- Strategically coordinated operations according to objectives and capabilities, effectively allocating resources to meet demands

Director of Field Operations

1991-04 -2000-02

Laguna Pacific International, Newport Beach, CA

- Monitored over 100 employees' day-to-day activities and made plans to rectify issues resulting in streamlined process leading to increased production.
- Created, managed and executed business plan and communicated company vision and objectives to motivate teams.
- Tracked trends and suggested enhancements to both challenge and refine company's product offerings.
- Scheduled employees for shifts, taking into account customer needs and employee strengths.
- Evaluated suppliers to assess quality, timeliness and compliance of deliveries, maintain tight cost controls and maximize business operational efficiency.
- Improved brand awareness by monitoring all marketing campaigns and fostering membership acquisitions and business development.
- Enhanced and redefined organizational structure to maintain company's competitive edge across territories.
- Supported regulatory compliance by overseeing all audits to verify protocol adherence.
- Reduced budgetary expenditures by effectively negotiating contracts for more advantageous terms.

Education

2014-08 -

201100	
2018-05	Southern Methodist University - Dallas, TX
2010-08 - 2012-06	7 Units of Clinical Pastoral Education: Clinical Pastoral Education
	Children's Medical Center - Dallas, TX
2006-08 -	Master of Divinity
2010-05	Southern Methodist University - Dallas, TX

Doctor of Ministry

Certificate in Biblical Studies

Hispanic Institute of Ministry - Dallas, TX

Accomplishments

- Restructured chaplain coverage maximizing resources for efficient and robust availability
- Developed and implemented new electronic reporting structure to capture chaplains' clinical activities
- Led initiative to implement denominational education institute for Latino/a community
- Developed and implemented Christian education curriculum for denominational district Bible Institute
- Designed and established support group ministries
- Led church building purchase campaign from inception to fruition
- Developed and implemented merchandising division of marketing corporation
- Restructured retail store level service division of marketing corporation
- Successfully implemented new product launch initiatives for home improvement sector

Affiliations

- Church of God (Cleveland, TN) Ordained Minister
- Association of Professional Chaplains Board Certified Chaplain
- Godly Play Foundation Board Member