



Start *here.*
Go *anywhere.*

YEAR IN REVIEW

FY 2021–22

Returning to a new normal

If there is one phrase that sums up the 2021-22 academic year for SMU Libraries, it might be “business as usual” -- perhaps more appropriately coined “busyness as usual.” The libraries were back to the status quo with in-person services, meetings and events, while offering many new services and technologies adopted during the pandemic. SMU’s libraries are now more accessible than ever with more options for patrons from attending a workshop in-person or virtually to picking up your library books curbside vs. inside the library.

So is this the “new normal” for SMU Libraries or is this simply what librarians have done for centuries? Learn, share, teach, connect. Uniting new solutions and resources with tried-and-true methods to do everything we do – activate cultural heritage, champion research innovation, impact student success, connect our communities, ignite discovery, and cultivate organizational excellence. Here’s a look at another year of learning, sharing, teaching and connecting.

SMU Libraries by the Numbers

53,724

study room hours booked

1.27M

library search sessions

2,251

interlibrary loans sent to other libraries

927k

number of downloads of SMU researcher work from all over the world

1,418

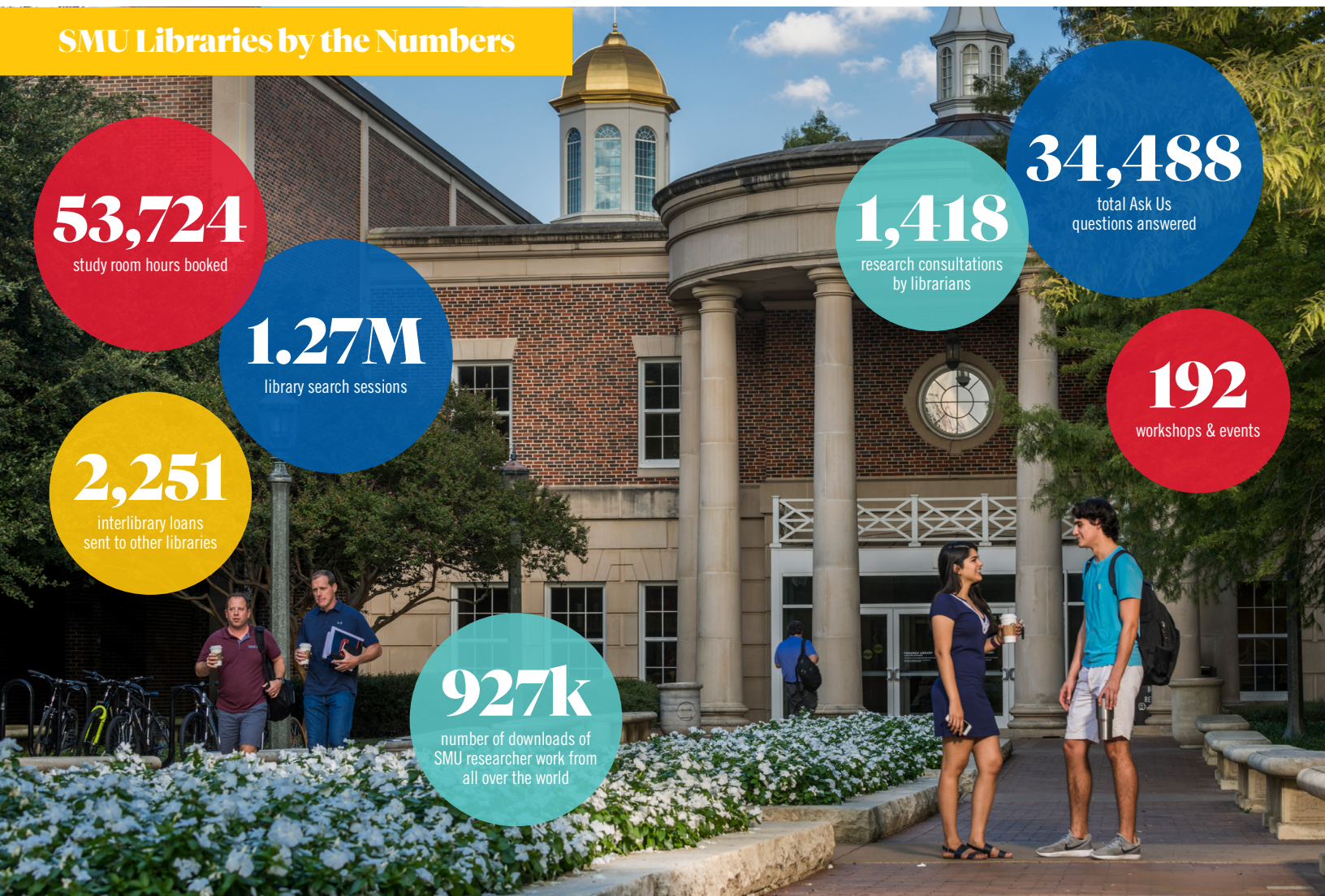
research consultations by librarians

34,488

total Ask Us questions answered

192

workshops & events



Activate cultural heritage

We embrace inventive strategies to align, integrate, and activate use of our distinctive cultural heritage collections in pursuit of the University's research, teaching, and leadership mission.

- **Notable New Collections:**
 - United Methodist Publishing House,
 - Dallas' first female mayor Adlene Harrison's papers
- **Curating Exhibits:** Curated and hosted nine exhibits
- **Experiential Learning:** Collaborated with faculty and K-12 schools to engage students in exhibits
- **Increasing Engagement:**
 - Jones Film Collection YouTube channel surpassed 3 million views
 - nCDS was awarded the Texas Treasures Grant to digitize rare collections
 - Launched Online Exhibits page to enhance discoverability.

Champion research innovation

SMU Libraries organizes and facilitates a seamless, interdisciplinary, and university-wide collaborative network to support the scholarly and creative research lifecycle to accelerate student and faculty success.

- **Collections Supporting Research:** Purchased faculty requested items such as Nielsen data, 1970s news sources from the Middle East, and Capital IQ data
- **Scholarship and Research Studio:** Piloting a one-stop research support aimed at providing foundational instruction on research and technology skills
- **Workshops:** Expanding the workshop series in partnership with the OIT Research and Data Science Team to include topics such as How to Think about Data, C++, Python, Author's Rights, and more
- **SMU Scholar:** Growing the SMU Scholar presence and increasing engagement; SMU researchers' articles surpassed 1 million downloads last year
- **Scholarly Identity:** Encouraging SMU researcher ORCID registration to facilitate in tracking impact of scholarly works





Impact student success

SMU Libraries maximizes student academic success through strategic partnerships, impactful services, and promotion of information and data literacy fluency in teaching, learning, research, and creative pursuits.

- **Educational Initiatives:** Developing department to coordinate information literacy instruction across libraries; delivered 302 sessions in FY22
- **Workshops:** Conducted 140 workshops in FY22
- **EDIA in Instruction Team:** Assisting with inclusive teaching practices
- **Leganto Pilot:** Streamlining course reserves process and access, while complying with copyright laws
- **Affordable Textbooks:** Team investigating how SMU Libraries can assist with access to textbooks
- **Research Consultations** conducted by librarians: 1,418

Connect our communities

Our libraries cultivates inclusive, equitable, and accessible spaces, services, programs, and resources so that our libraries exemplify the SMU welcoming and supportive community.

- **Staff Training:** Continuing to train all libraries staff in
 - Office of Diversity and Inclusion's *Hidden Scripts and Searching Intelligently* sessions
 - SMU Libraries' *Accessibility* online training
 - SMU Women and LGBT Center's *LGBTQ+ 101* session
- **Diversity Officer:** Appointed Monique Christian-Long as the new SMU Libraries Diversity Officer.
- **Accessibility:** Assessing accessibility of spaces and furniture; last year, added new accessible study room door handles.
- **Events:** Hosting or co-sponsoring events to connect our communities
 - Ask-a-Mustang
 - Friends of SMU Libraries Family Weekend Tent
 - Underwood's 50th Anniversary

Ignite discovery

We provide an intuitive virtual library experience that empowers all users to easily discover library expertise, services, and collection resources.

- **Website:** Launched a new website in January 2022, iterating and updating as we learn more about user needs
- **Research Guides:** Redesigned guides with the most up-to-date research best practices to get researchers where they need to go, faster
- **Texas Digital Libraries:** Joined TDL which provides access to extensive training, communities of practice, and opportunities for expanded researcher presence in Texas
- **LibKey Discovery:** Implemented a browser add-on which connects you to SMU Libraries' full-text resources no matter where you are on the web.

Cultivate organizational excellence

We are transforming our organization to align with and support the research, creative, and impactful aspirations of our SMU community, Dallas, and curious minds worldwide.

- **Moving a Library:** The Business Library moved to the basement of Hamon Arts Library, where they will be for the next two years
- **Poison Books Project:** DeGolyer Library staff are surveying collection for 'poison books' from 19th century, bound in cloth containing toxic arsenate pigments
- **Trauma Informed Collecting:** Joan Gosnell, University Archivist, was a panelist in the Society of Southwest Archivists workshop *Trauma Informed Collecting*
- **Hiring Process:** SMU Libraries is renovated the hiring process to be more consistent, equitable, and inclusive



A year at SMU Libraries

September 2021

Exhibit

*Engaged with Books:
Photographs Over Time*
September 9 – November 12, 2021



September 2021

*Friends, Family and
First-Years on the
Boulevard*
September 11, 2021



December 2021

Exhibit

*An Eye for Elegance, Carrie Marcus Neiman
and the Women Who Shaped Neiman Marcus*
December 3, 2021 – January 28, 2022



February 2022

Exhibit

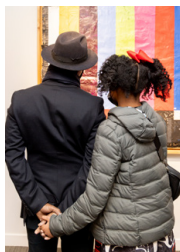
*Black Lives, Black Letters:
Primary Sources in
African American History
and Literature*
February 17 – April 14, 2022



February 2022

Exhibit

Narrative as Reality: A World Reimagined
February 17 – May 22, 2022



March 2022

*Tables of Content & 2022 Literati
Award Winner Adrian Miller*
March 19, 2022



April 2022

Exhibit

In Search of Belonging
April 23 - May 23, 2022



"I'm tired of being unseen, like completely invisible. There's just too much history in America, too much history on this campus, where Black people, Black women, have paved, carved the way for anything and everything. And I feel like they did that for me. And yet, there's still further to go."

- Kayla Earl, '23

April 2022

Exhibit

*Send Me a Postcard!
Women on the Road
across 19th-20th Century
America*
April 28 - August 31, 2022



May 2022

*Helen Warren DeGolyer Triennial Exhibition &
Competition for American Bookbinding*
May 19-20 2022



New Hires in the Libraries

Keeping students well-informed and your research questions answered

Julia Anderson, *Social Sciences Research Librarian*

Justin Harrison, *Undergraduate Program Librarian for the Business Library*

Naomi Schemm, *Social Sciences Research Librarian*

Keeping you up-to-date on what's happening in the Libraries

Lana D. Phillips, *Digital Engagement Manager*

Keeping databases turned on and new books on the shelves

Rebecca Woolsey, *Electronic Resources and Serials Cataloger*

Karen Yapp, *End Processing Library Specialist IV*

Keeping the behind-the-scenes running smoothly

Monique Christian-Long, *Assistant Director of Administrative Services*



Peruna joined SMU Libraries staff to kick off Homecoming Weekend on the steps of Fondren Library.

Staff accomplishments

PUBLICATIONS

Samantha Dodd

- “At the Epicenter Once Again: Women’s Reproductive Rights Movement in Dallas,” Women’s Collection Section blog, Society of American Archivists, 2022
- “Rejebian, Ermance Marion Varsaverian,” Handbook of Texas Online, Published by the Texas State Historical Association, 2021
- “McNiel, Maura Catherine Anderson,” Handbook of Texas Online, Published by the Texas State Historical Association, 2021
- “Komen, Susan Goodman,” Handbook of Texas Online, Published by the Texas State Historical Association, 2021

Jane Elder and Rebecca Howdeshell

- Jane Elder, Rebecca Howdeshell (Illustrator). (2022). *The Antediluvian Librarians’ Secrets for Success in Seminary and Theology School*. Bridwell Press.

Rebecca Graff

- Graff, R. German, E., Johnson, C., and O’Keefe, J. (2021). *Definition of Reference*. RUSA.

Sylvia Jones

- Over, S., McAllister, J., Morrow, D., Jones, S., Pixton, D., Prosser, E., Gupta, A., & Magid, A. (2022). Conference Rubric Development for STEM Librarians’ Publications. *Science & Technology Libraries*, 1–8. <https://doi.org/10.1080/0194262x.2022.2067931>

Tom Kimbrough

- Kimbrough, T. (2022, June). Law Firm Dynamics: Don’t Hate the Player, Hate the Game. *SMU Law Review Forum*, 75 SMU L. Rev. F. 241. <https://doi.org/10.25172/slrf.75.1.8>

PRESENTATIONS

Joanna Bliss, Eric Godat, Jonathan McMichael, and Rafia Mirza

- Bliss, J.R., Godat, E., McMichael, J., Mirza, R. (2021, April 27). *Develop Your Own Digital Humanities Research Institute*, Texas Library Association (TLA).
- Mirza, R. (2022, April 12). *Storytelling with Data: A Hands-on Workshop for Beginners (Part of TWU Libraries Developing Digital Competencies Workshop Series)*

Clayton Crenshaw

- Crenshaw, C. (2021, November 15). *Taming the Platypus: Transform Your Alma Letters for Better Communication and Branding*. Ex Libris Southcentral Users Group.

Samantha Dodd

- “This is Fine, Pressing on with Planned Changes Aid Ongoing Unplanned Ones!,” Texas Conference on Digital Libraries, May 2022
- “State of TARO Address: Texas Archival Resources Online Brown Bag,” Society of Southwest Archivists Annual Meeting, May 2022

- “Dallas Women Who made History: Highlights from the Archives of Women of the Southwest, Dallas Historical Society Presents and Evening With, March 2022
- “Women of Business Mean Business: Leading Ladies from the Archives of Women of the Southwest,” Association of Women Executives meetings, November 2021
- “Sarah Horton Cockrell’s Bridge Over Troubled Waters,” Dallas Historical Society Presents Stories of Dallas-Water, November 2021
- “Down at the DeGolyer: Discovering, and Discerning History in the Southwest,” Prestonwood Rotary Club, October 2021
- “Donde hay voluntad hay modo (where there is a will there is a way), Aurora Lucero-White Lea and the Folklore of New Mexico, University of North Texas Folklore in the Archives, September 2021
- “Dear Diary: Life in the Southwest as told by the women who lived it,” Daughters of the Republic of Texas District III Meeting, August 2021

Rebecca Graff

- Graff, R. Cordes, K., Crawford, R., Del Castillo, M. Garofalo, V. and Kocevar-Weidinger, L. (2022, March). *Updating RUSA’s Guidelines for Behavioral Performance of Reference and Information Services Providers: We want your input!* RUSA Virtual Forum.

- Graff, R. (2021, July). Virtual Reference: An Expert's Guide to Refining Your Services. Online presentation for the Cross Timbers Library Collaborative Conference.
- Graff, R. (2021, July). Welcoming at a Distance: Service Success in the Time of COVID. RUSA Town Hall.

Rebecca Graff, Megan Heuer, and Sarah Jenkins

- Graff, R., Heuer, M. & Jenkins, S. (2021, October). Virtual Reference: An Expert's Guide to Refining Your Services.

Rebecca Graff, Megan Heuer, and Pam Pagels

- Graff, R., Heuer, M. & Pagels, P. (2022, May). Drawing outside the lines: Workarounds for integrating instruction. LOEX.

Megan Heuer

- Heuer, M., Hines, & A., Knapp, J. (2021, August). Libraries Enable News Literacy: Finding Solutions to Fake News. IFLA World Library and Information Congress.

Melissa Johnson

- Johnson, M. & Kirsh, B. (2022, November). Instructional Technologies and Accessibility. Co-Moderator of a Core e-Forum. <https://www.ala.org/core/continuing-education/e-forums/instructional-technologies>
- Johnson, M. (2022, July). Zoomin' in to Instruction. Online presentation at the Cross Timbers Library Collaborative Conference. <https://twu-ir.tdl.org/handle/11274/13968>

- Johnson, M. & Kirsch, B. (2022, March). Co-moderators for the Core Instructional Technologies Interest Group week session. <https://www.ala.org/core/continuing-education/interest-group-week>
- Kirsch, B. & Johnson, M. (2021, August). Instructional Technologies and the Effects of COVID-19 on Library Instruction. Co-Moderator of a Core e-Forum. <https://www.ala.org/core/instructional-technologies-and-the-effects-of-COVID19-on-library-instruction>

Sylvia Jones

- Been, J., Claunch, K., Jones, S., Flaxbart, J., and Henry, C. (2022, May).
- Sprinting While Juggling: Learning Through Immersive Community GIS Skill-Building.
- Presented at Texas Conference on Digital Libraries (Virtual)
- Jones, S., Shensky, M., McNally Carter, K. (2022, May). Introduction to ArcGIS Online. Workshop Presented at Texas Conference on Digital Libraries (Virtual)
- Jones, S (2021, July). ArcGIS Online Resources. Workshop Presented at TDL GIS IG Learning Community Sprint (Virtual)

Sandy Miller

- Miller, S. (2021, March). SMU Libraries Information Literacy Stipend Project. Virtual poster at the Academic Business Library Directors (ABLD) Annual Conference.

James Williamson

- "SMU Libraries Rosetta Collections." Presentation at Rosetta Users Group Open Discussion Series, November 30, 2021.
- "Quick Access to Disk Images using Alma Collections." Presentation at Rosetta Users Group Annual Meeting, June 2, 2021.
- "State of TARO Address: Texas Archival Resources Online Brown Bag," Society of Southwest Archivists Annual Meeting, May 2022

AWARDS & HONORS

Jolene de Verges

- Visual Resources Association Distinguished Service Award in Recognition of Vision, Leadership, Mentorship, and Dedication to the Field of Visual Resources. Presented during the annual Conference, Baltimore, MD, March 31, 2022.

Hollie Gardner

- Honorary Masters of Arts in Design and Innovation degree. SMU Design and Innovation program. May 2022.

Rahni Kennedy

- Achieved independent status for contributing name authority records for the Name Authority Cooperative Program's Music Project, 2021

PROFESSIONAL ORGANIZATION SERVICE

Samantha Dodd

- Texas Archival Resources Online Chair Steering Committee 2021-2022

Rebecca Graff

- Reference and User Services Association
 - Guidelines for Behavioral Performance of Reference and Information Service Providers Review & Revision Task Force, *Chair*, 2021-2023
 - Nominations Committee, 2021-2022
 - LibLearnX Working Group, 2021
 - Future of RUSA Task Force, 2020-2021
 - Definition of Reference Review & Revision Task Force, *Chair*, 2019-2021
 - Awards Coordinating Committee, 2019-2021

Sarah Haight Sanabria

- SCELCE Transformative Agreements Task Force, Member at large, 2022

Greg Ivy

- Vice Chair, Awards Committee, American Association of Law Libraries, 2021-22
- Honorary Secretary for the United States, Selden Society (the leading scholarly organization promoting the study of English legal history)

Melissa Johnson

- Chair, ALA Core Instructional Technologies Interest Group, 2021-2022
- Member, ALA LIRT Teaching Learning and Technology Committee, 2021-2022

Sylvia Jones

- American Society for Engineering Education
 - Member, Scholarly Communications Committee
 - Member, Publications Committee
 - Annual Conference Paper Reviewer
 - Member, 2022 Annual Conference Program Planning Committee
- Texas Digital Library
 - Member, GIS Interest Group
 - Chair, Survey and Outreach Subcommittee

Rahni Kennedy

- Past-Chair, Texas Chapter of the Music Library Association, 2021-22
- Chair, Nominating Committee, Music OCLC Users Group, 2021

Sandy Miller

- Co-editor, Teaching and Learning section of the Academic Business Library Directors (ABLD) e-journal, "Ticker". (2018 – present)

Rafia Mirza

- IDEA (Innovation, Disruption, Enquiry, Access) Institute on Artificial Intelligence (AI). 2022 cohort.
- Prioritizing Privacy. Spring 2022 cohort.

Pamela Pagels

- Member, Nominating Committee, Texas Chapter of the Music Library Association, 2021-22

Breanna Webb

- SCELCE Program/Professional Development Committee, Member, 2019-2022

James Williamson

- Steering Committee -- Rosetta Users Group (2021-present)
- Chair, Delivery and Integrations Working Group – Rosetta Users Group (2021-Present)