

**SMU RFP for Campus Parking Services
Questions and Answers
Updated: April 8, 2024**

What parking facilities are included in the Scope of Work?

Seven parking structures are included in SOW: Airline Parking Center, Binkley Parking Center, Daniel Parking Center, Hillcrest Parking Center, Meadows Parking Center, Moody Parking Center and the Mustang Parking Center.

The staffing requirements listed in 3.4 Scope of Services (page 5 of the RFP) is different from the Sample Work Schedule that is provided on page 7 of the RFP. Which schedule should we build our assumptions around?

Build services based on Sample Work Schedule, but with 2 Assistant Leads and 6 Attendants (Enforcement 7a -7p M-F Fall and Spring).

How many total parking meters are part of this solicitation?

One pay station entrance in Binkley. 252 Park Mobile spots throughout campus.

What citation equipment is SMU currently utilizing?

T2 and Cradlepoint.

Is SMU currently using any LPR enforcement equipment? If so, is the equipment handheld or vehicle mounted?

Yes. Equipment is vehicle mounted (4 Polaris GEM units) and handheld capability through iPads.

Who is responsible for the installation and removal of booted vehicles?

Enforcement staff is responsible for booting and removal as well as towing with outside contractor.

Are any enforcement services provided in the Park Cities Plaza Lot?

Park Cities Plaza lot is not currently under enforcement jurisdiction.