

SMU RFP for Background Check Services

Questions and Answers

Updated: September 16, 2024

In regards to SMU's efforts to keep proposals confidential, should vendors send a redacted version or identify proprietary information in their responses?

Responding vendors should only send one response and NOT include redacted information in that response. Vendors may identify any proprietary information to be kept confidential in their responses.

Should vendors use the Scope of Work (as listed in Section 4) as a point of reference to develop a financial proposal?

Yes

As applicable, can SMU please confirm that searches should be performed as alias/AKA inclusive?

Yes. Any name that has been used by the candidate in the past should be searched.