



August 30, 2024

Dear SMU Community,

We are pleased to introduce a new mobile app allowing students, faculty, staff and guests to monitor the real-time locations of the SMU Express shuttles and access to the campus safety escort program.

The new **Passio GO! app** is free and available now to download in the **App Store** or **Google Play**. Once you locate the Passio GO! app, download it to your device and select “Southern Methodist University (SMU)” as the transit agency. This app replaces TransLoc, which is no longer available at SMU.

### **SMU Express Shuttles and Tracker App**

The **SMU Express** Red and Blue routes offer convenient stops on and near the SMU campus free of charge.

- With this new app, you can see shuttle routes, stops, and arrival times. It also provides “rider alerts” should there be any delays or unexpected service interruptions.
- The SMU Express Red Route (**schedule**) connects riders with the main and East campuses, as well as to DART’s SMU/Mockingbird Station, and popular areas near campus.
- The SMU Express Blue Route (**schedule**) offers more than a dozen additional stops on the main and East campuses.

- You can also view the tracker on your desktop computer on this [website](#). (select “SMU” as the agency)

### **Safety Escort**

You can also use the app to access SMU’s **Safety Escort** program via the app’s Passio Connect feature under “SafeRide” in the collapsible menu.

- Managed by the SMU Police Department, the safety escort offers free safe rides on the main SMU campus for up to two students or employees from 7 p.m. to 3 a.m., seven days a week while classes are in session.
- **Important: When using the Safety Escort service for the first time, you’ll need to signup for an account using your SMU email.**
- Full instructions are available on the [SMU PD website](#).
- If you ever feel unsafe walking during these hours, just use the Passio Go! app to request a ride.

Check the [FAQs](#) for more information about the shuttles and app. If you have any questions, please email [parking@smu.edu](mailto:parking@smu.edu). Thank you!