Code 42 CrashPlan

CrashPlan Installation

Code 42 CrashPlan has been made available to all SMU-owned systems. If you do not see the application within Ivanti, please forward the asset tag number of the machine to help@smu.edu.

1. Click **Start**
2. Click **All Programs**
3. Click **Ivanti Management**
4. Click to launch **Portal Manager**
5. Check the box next to **Crashplan.** Then, click **Launch.** Allow a few minutes for download to complete.
6. The installation wizard will appear, click Next through the installation wizard.
7. If you have used CrashPlan before, click **Existing User.** If not, click **New User.**
8. **Login** with your SMUID and password.
9. Click **Login.**
10. A status of the backup will appear and may take several hours to complete. CrashPlan will backup your information, no further action is necessary on your part. You may close the CrashPlan window.

SMU. | OFFICE OF INFORMATION TECHNOLOGY