

**“What’s on Your Mind?”
October, 2006**

“Do Not Close Library @ 10”

“Please make this library open 24/7 like they are on all of the good college campuses.”

“So I had an important test to study for but FLC closed at 2 am so I had to go to Café Brazil and there were drunks (?) there so I couldn’t study. Please make FLC 24 hours or open to 4 am.”

“Have the Library be open 24 hours a day! Other benchmark universities like Vandy and Tulane have this available!”

“Why don’t you try to find the funding for a 24 hour library in the ~30,000 dollars we pay annually in tuition dollars. SMU’s #1 priority should be our education, not social activities& top of the line landscaping. Fondren Science Library was built to give us the tools needed for a proper education, why only offer us these tools for ½ the day.”

Fondren Library Center is excited to offer 24x7 library study facility for the Fall 2006 semester. Central University Libraries would like to express its gratitude to Provost *ad interim* Tom Tunks and the Student Senate for providing the additional funds needed for this initiative.

For many years SMU students have asked Central University Libraries to offer a library facility to accommodate students wishing to study later into the night. While additional costs for security officers, door and elevator lock hardware, student staff and problems of logistics of locking down part of the library building were considerations for the pilot project, finally being able to give SMU students 24x7 library service..... priceless.

“Here we go again – sub-arctic summer at Fondren – 1 day into the interim and you have to wear a jacket in order to avoid

frostbite. Why!!? Why??!! Why!!? Who is getting the kickbacks from TXU?

“You’re really wasting money on excessive air conditioning.”

The air conditioning and heating of Fondren Library is controlled by a computer system from Patterson Hall. The HVAC temperature that the system reports is often not what it feels like to library occupants.

“Thanks a bunch for giving us this work station!”

“Excellent library”

“Circ Staff is Awesome!”

“Rebecca Graff was extremely helpful this afternoon 6-23-06. She was very professional and nice. Give her a raise! ☺ “

Thanks!

“Fondren Library at SMU is a fantastic resource. The online resources are great. In the Master of Liberal Arts Program, I write many research papers. The resources help to make writing graduate papers easier.”

It's true! Our online resources are getting better all the time. We are glad that you appreciate our efforts, and we are grateful that you have taken the time to tell us so.

Librarians, faculty members, academic departments, and library donors have all contributed to negotiating and paying for these resources. We can also thank the State of Texas and its TexShare program for helping to pay for a large group of databases.

“The Hmong display is AWESOME!!! Thank You!

We're so glad that you liked the Hmong Exhibit! Library Staff works hard

to put together displays that show what materials this Library has--
and how
you can use them. In the planning stage are displays on "SMU
School of Engineering,"
"Homecoming," "How Students Study," and "Faculty Recognition."

"You need a copy of Tindall Emergence of the New South."

We have two copies on the shelf (F215/T59/1967).

**"Can you get the 2nd edition of W Richard Stevens' Advanced
Programming in the ??? environment. The 1st edition is
outdated. Thanks."**

Thank you for pointing this out. We will buy the new edition.

**"You guys need these books: Microserfs and JPod by Douglas
Coupland, "You shall know our velocity" and "How we are
hungry." By Dave Eggers.**

We are looking into purchasing these four books. Thank you for your
suggestion.

"Microfilm printers

#5 – no power

#4 – Print smears

#3 – occasionally shuts off – 10 cents forfeited

#3 – no size adjustment

#2 - Needs Toner

#2 – Retrograde motion on every other load

#2 – On Forward, stops

**#2 – Uncontrollable movement sometimes on reverse - load – or
forward**

.....
Machines at UT Arlington & T.C.U. = Junk."

We apologize for the problems you've experience while using the microfilm equipment. All the microfilm equipment has received maintenance, and everything should be working properly. Please remember that periodicals staff are always available to help. We want to know when if you are having problems with the microfilm equipment, particularly if the machine has stolen your money or you're getting poor print quality.

“Why can’t the Periodicals dept kept the current newspapers (that day’s issue) shelved where they belong next to the elevator? What is the point of shelving these papers this way when the current issue is never displayed?”

We apologize that you've had problems finding the current issue of one of the newspapers. Sometimes newspapers are left on tables or in other parts of the library after people have finished reading them. Please let us know in the Periodicals Office if you can't find a particular issue, and we will track it down for you. Remember: all issues (even the most current) of the New York Times, Wall Street Journal, and Dallas Morning News are kept in the Periodicals Office on the 1st floor.

“Copier Machines – The copier machine scattered throughout the library are expensive, antiquated, difficult-to-use, and frequently broken. I cannot see why you cannot simply rip out the nearly useless ‘student lounge’ or the wholly useless ‘images’ copying service and subcontract a FedEx/Kinko’s branch in its place. After struggling with a particularly wheezy machine in the reference section (mis-copies included), I ended up checking the book out just to drive to Kinko’s and back anyway.”

We are sorry that you have had problems with the copiers in the library. Please do report any future problems to one of the service desks in the building. The service technicians typically respond very quickly. All the convenience copiers on campus are managed by a vendor selected by SMU Auxiliary Services. Images in the Hughes-Trigg is now managed by AlphaGraphics.

“The Library is pretty beautiful, but there are too many chewed gums stuck to the back of each table. It would be perfect if all of them could be cleaned. Thanks”

Custodial Services has been alerted to the concern.

“Please, please, please let Friends of SMU Libraries renew books online. Trekking to the SMU campus once every 3 weeks is a horribly inefficient use of time!”

“Every three weeks I drive 15 minutes here and 15 minutes back so I can spend approx two minutes at your counter renewing my books. It is extraordinarily inconvenient when this task could easily be accomplished online or via phone. Worse, this week I found my self unexpectedly unable to make it to SMU and now I have to pay \$35 in late fees because of this inefficient antiquated system. I pay money for this library card. I should be treated like a paying customer. You should give me the ability to renew books online as students can.”

Well, Friends can renew their books online,. We changed this policy earlier in the year.

“It would be good to have electrical outlets in some of the carrels –at the least, run some extension cords from existing outlets to the nearest carrel. Patrons do this already, I but official extension cords would probably be less of a tripping hazard if secured to the floor. (the outlets would be for laptop use, I should say.)

We agree that power cords run from wall outlets may pose a tripping hazard. We will explore adding power to some study carrels.

“ It would (be) cool to have picnic tables on the fourth floor of Fondren” the soda machine needs Mr. Pibb not just Pibb Zero. The study rooms should be sound proof so others cannot hear the studious conversations going on 😊.

Look for outside study tables in the near future...not on the 4th floor—that's part of the roof and unsafe, but outside the library in the courtyard. Wireless access to the internet is already available in that area! Sodas available in the machine are based on overall popularity. Soundproofing is definitely something we will be considering as we look to renovation of this building.

“Could you put a coffee machine like they have in the basement of the Owen Fine Arts Building in the Student Lounge please. That way we can get coffee anytime we like. Thanks.”

We are currently working on getting a gourmet coffee machine in the student lounge.

“First off, I love being in this library. It's a great place to study. But I have a suggestion for the main computers in Fondren.: Could you change the resolution to 1024x768? The 800x600 resolution is such a pain to work on & having more pixels to work with would be great. Thank You.”

"Library staff agree that it is time for the display resolution on our public PCs to be upped to 1024x768 and we will plan on doing that during the interim before the spring semester begins."

For CMIT: Allow students to check out movies before 2 and have the return date anytime the day it's due. Allow the movie to be checked out for 2 days instead of 1 night.

CMIT began a new 3 day checkout on August 12, 2006. In addition, items can now be checked any time CMIT is open and are due any time the department is open - on the third day.