

What's On Your Mind – January 2009

- I suggest rather than having books left on the table then sent to restocking, why not create a “by floor” reshelving area where misplaced books can be located.

The reason we collect books left on tables and take them to the circulation desk is so we may capture ‘in-house’ use statistics for our reports. We are working on a 24-hour turn around for all materials removed from shelves or returned to the library to be back in the stacks.

- Please fix the scanner in the ATC room. *Scanner has been repaired.*
- Make movie rentals longer

Movies were originally checked out for only 2-hours at a time, then a one-day checkout was instituted. We are completing a proposal so that movies may be charged for 3-days.

- Please include at least one book for the titles used in our courses. Now all students can buy course books immediately. There should be at least one book! What are libraries for!

Most college and university libraries do not buy or collect textbooks. These materials change very quickly, and it is not economically feasible for us to collect one of each for every class every semester. If we had only one book for each class, there would still be a large number of students for whom the material would remain unavailable.

- Your Monday night/Tuesday morning desk workers are kind of rude.

The library apologizes for any rude treatment you may have received. We are continuing to strive for improved customer service, and will always try and correct problems when they occur.

- It is WAY too cold in here. It is in the 50's outside and I think the air is STILL on. I'm wearing a down coat...inside. I suggest a temperature of 70 degrees. NO LESS!

We are well aware of the problems with our aging HVAC system, and are currently working on fund-raising efforts to upgrade the systems throughout the library buildings.

- I really appreciate the Christmas decorations in Fondren this year. Finals are so stressful and it is hard to get in the holiday spirit. A lot of students are tired, cranky, and ready to head home for break—the decorations brighten out day! Thanks! Great idea!! Oh! And the hot chocolate & coffee was great too!!

Thanks for taking the time to say “thanks.” We have had positive responses to our holiday decorations and to our ‘coffee breaks,’ and we plan on continuing the tradition.